

## **AGENDA**

## **QLife Regular Board Meeting**

Wednesday, July 6, 2016 Noon Wasco County Courthouse Deschutes Room – BO8

- 1. Approval of Agenda
- 2. Approval of May 26, 2016 Board Minutes
- 3. Financial Reports
- 4. Reports John Amery
- 5. <u>Discussion: Pricing Clarification & Resolution 16-006</u> Tyler Stone
- 6. Credit Lines at Major Distributors John Amery
- 7. Administrative Overhead Cost Tyler Stone
- 8. <u>Maupin Project Update</u>
- 9. Executive Session: (2)(g) Competitive trade or commerce negotiations and (2)(m)(E) Discuss information regarding security of telecom systems and data transmission.
- 10. Next Meeting Dates:

Regular Board Meeting, July 28, 2016 Noon

11. Adjourn

An executive session may, in the discretion of the presiding officer, be called based on one or more of the following: ORS 192.660 (2)(a) Consider employment issues; (2)(e) Real property' (2)(f) Consider exempt records or information; (2)(g) Competitive trade or commerce negotiations; (2)(h) Consult with counsel re litigation; (2)(m)(D) & (E) Discuss information regarding security of telecom systems and data transmission.

## Approval of May 26, 2016 Board Minutes

• Board Minutes



### **MINUTES**

Q-Life Regular Board Meeting Thursday, May 26<sup>th</sup> 2016 Noon Deschutes Room, Wasco County Courthouse

**Call to Order:** President Larson calls the meeting to order.

**Roll Call:** Erick Larson, Scott Hege, Dan Spatz, Tyler Stone, Tawny Wade, Keith Mobley, John Amery, Kate Mast, Erik Orton (via phone), Carrie Pippinish

Meeting started out with Erick Larson and Dan Spatz as Board representation and so we did not have a quorum.

Approval of April 28, 2016 Board Minutes: Need a quorum, will readdress after Scott Hege joins meeting.

Financial Reports: Need a quorum to approve the 2016/17 Budget.

<u>Administrative Overhead Cost:</u> Keith Mobley states the IGA between QLife and Wasco County for Administrative Services is nearing readiness for signatures. The compensation amount will need to be adjusted, using Nolan Young's billings as a baseline. Board members will need to be involved in negotiations and this will be discussed further.

Public Hearing: Fiscal Year 2016-17 QLife Budget: Will address later in meeting.

Resolution 16-005: Adopting the QLife Budget for Fiscal Year 2016-17: Will address later in meeting.

<u>Scholarship Funding Report:</u> Dan Spatz expanded on our CGCC scholarship knowledge reporting that our scholarship money was not just benefiting wind energy students but also telecommunication interests. Some past recipients are currently working for companies such as Granite Service, Airway Services and GE.

Tawny Wade recognizes the Board's interest in seeing increased efforts in making QLife's scholarship funding better known to the community i.e., newspaper articles, recipient letters.

<u>Discussion: Pricing Clarification & Resolution 16-006:</u> Tyler Stone notes that we have signed our first wholesale customer and our current pricing structure does not recognize the needed processes. He also points out that in the 16-004 resolution, under line extension – 5 year contract, QLife with fund the buildout as long as the revenue of the contract is equal to the cost of the build out. It is Tyler Stone's concern that QLife could not sustain several large buildouts under the current language.

- Scott Hege joins meeting. Erick Larson opens Public Hearing, no comments. Public Hearing is closed. Budget 2016/17 is adopted. Will need to be signed by Erick Larson and another member besides Brian Ahier, who is absent.
- Kate Mast addresses Administrations request for a QLife credit card to be issued for expenses. Board approves card will be issued in Tyler Stone's name with \$1000 dollar limit. Dan Spatz moves to approve, Hege seconds.
- Minutes from April 26, 2016 will be approved with correction of language regarding proposed discussions with City of Condon.

Returning to pricing conversation, Tyler Stone notes that in his draft 16-006 resolution he implemented language allowing price increases on a three year basis not to exceed 10%.

Dan Bubb states QLife's pricing on dark fiber is competitive. Tyler Stone adds that QLife's pricing on lit services is not competitive.

The intention to bill Gorge Networks with interim service orders until the completion of host circuit and all connections is agreed upon by the board.

Maupin Project Update: Erik Orton joins meeting via telephone for Maupin Project Update. Erik Orton has completed all field data, overhead and underground, and it is now in design. All pole attachment data has been submitted to sub-contractor. Bridge design has been submitted and will need to go to ODOT. No environmental permitting will be needed for bridge crossing. Pop drawing and exhibits are submitted to City of Maupin for review. Erick Larson asks if there are any known road blocks at this time which Erik Orton says there are not.

Tyler Stones touches on his Administrative report with Erik Orton on the phone, noting the meeting held with QLife Administration and Commstructure. Tyler Stone explains we should be exploring the role that Commstructure plays and how they can be more active in strategic planning.

Erik Orton adds that Commstructure's Steve Ballard is available to help with streamlining QLife's Administrative work flows and processes.

Executive Session: (2)(g) Competitive trade or commerce negotiations and (2)(m)(E) Discuss information regarding security of telecom systems and data transmission

Executive Session was not held due to several members having confi	licting schedules.
Next meeting on July 21, 2016 at noon.	
Submitted by Tawny Wade	
	Signed:
	Brian Ahier Secretary/Treasurer

## **Financial Reports**

- 2016 Balance Sheet
- 92% Year Lapsed Report
- Qlife Financial Narrative
- <u>Disbursements List as of 6/17/16</u>

2016 BALANCE SHEET

PAGE 1
ACCOUNTING PERIOD 11/2016
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### 2016 BALANCE SHEET

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City of The Dalles

City of The Dalles REVENUE REPORT 92% OF YEAR LAPSED

ACCOUNTING PERIOD 11/2016

PAGE

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FUND 600 QUALITYLIFE AGENCY FUND \*\*\*\*\*\* YEAR-TO-DATE \*\*\*\*\*\* ACCOUNT \*\*\*\*\*\*\* CURRENT \*\*\*\*\*\* ANNUAL UNREALIZED ACCOUNT DESCRIPTION ESTIMATED %REV ACTUAL ESTIMATED · ACTUAL %REV ESTIMATE BALANCE BEGINNING BALANCE 300 300 00 00 18,213 200,343 .00 231,823.49 116 218,563 13,260.49~ 300 18,213 .00 200,343 231,823.49 116 218,563 13,260.49-BEGINNING BALANCE 300 18,213 .00 200,343 231,823.49 218,563 13,260.49-CHARGES FOR SERVICES UTILITY SERVICES 340 344 593,965.00 UTILITY SERVICE CHARGES 54,005 54,840.00 594,055 54,104.00 10 00 102 100 648,069 15 00 LSN CEDITS .00 - 00 2,057 CONNECT CHARGES 187 4,200.00 2,250 1,950.00-20 00 .00 204 UTILITY SERVICES 54,192 54,840.00 101 596,112 598,165.00 100 650,319 52,154.00 344 CHARGES FOR SERVICES 54,192 54,840.00 596,112 598,165.00 650,319 52,154.00 340 OTHER REVENUES 360 INTEREST REVENUES 361 INTEREST REVENUES 58 613.83 1058 638 4,262.43 668 700 3,562.43-00 00 361 INTEREST REVENUES 58 613.83 1058 638 4,262.43 668 700 3,562.43-OTHER MISC REVENUES OTHER MISC REVENUES 369 3,732.50-00 00 .00 176 3,932.50 2234 200 4,166 45,826 41,289,60 50,000 8,710.40 20 00 E-RATE REIMBURSEMENT .00 90 OTHER MISC REVENUES 4,182 .00 46,002 45,222.10 98 50,200 4,977.90 369 OTHER REVENUES 4,240 613.83 46,640 49,484.53 50,900 1,415.47 360 390 OTHER FINANCING SOURCES SALE OF FIXED ASSETS 392 00 00 SALE OF FIXED ASSETS 0 .00 0 .00 0 .00 0 .00 392 SALE OF FIXED ASSETS 0 .00 .00 0 .00 .00 .00 390 OTHER FINANCING SOURCES 919,782 40,308.98 FUND TOTAL QUALITYLIFE AGENCY FUND 76,645 55,453,83 843,095 879,473.02 GRAND TOTAL 76,645 55,453.83 843,095 879,473.02 919,782 40,308.98

TO: Qlife Board

Tyler Stone, QLife Administrator

FR: Kate Mast, Finance Director

RE: Financial Report for QLIFE – May 2016

### **BANKING:**

QLife monies are deposited into a separate bank checking account. QLife also has a Local Government Investment Pool (LGIP) account where excess funds are maintained in order to earn some interest..

The information below is a comparison of budget to actual revenues and expenditures for the month just ended by fund. This information is not audited, but is reviewed by the Finance Department for clarity and budget compliance.

92% of the year has passed.

Each fund exceptions narrative has four possible paragraphs; 1 - is the beginning balance, 2 - is new revenues, 3 - is expenditures and 4 - if present, is budget changes.

## **OPERATIONS (600):**

### **BUDGET COMPARISONS**

	July 1, 201			
	Budget	Actual	Percentage	
Beginning Balance	\$ 218,563	\$ 231,823	106.0%	* see below
Revenues	\$ 701,219	\$ 647,650	92.4%	
Expenditures	\$ 415,642	\$ 244,658	58.9%	
Transfers to Capital/Debt Fund	\$ 504,140	\$ 504,140	100.0%	
Revenues Less Expenses	\$ 0	\$ 130,675		

Cash at Month End \$ 73,483.00

## **Exceptions:**

1) <u>Beginning Balance</u>: \* *The Beginning Balance figures used here have been audited.* The Beginning Balance is \$13,260 more than budgeted.

### 2) Revenues:

- a) At 92% of the year, we have received 91.7% of the budgeted charges for services revenue.
- b) Miscellaneous revenue in the amount of \$956.67 was received in October from Transgroup Worldwide as payment for a QLife invoice for services when a transformer was moved through town. An additional \$2,867.83 was billed and received for another transformer move in February.

## 3) Expenditures:

- a) The Legal Services line item has been over-expended by \$1,770.00. Since there is no budget in the Maupin Fund for these expenses, \$5,580 of legal fees related to the Maupin project have been posted to this line item. These expenses are being tracked with the MAUPIN project code, which will allow us to track them and, when the Maupin project is completed and that system is generating its own revenue, those expenses will be repaid to the Operating Fund.
- b) The Engineering Services line item has been over-expended by \$14,093.26. \$12,044.75 of this was for the Maupin Project. Previously I thought that since there is no Engineering budget in the Maupin Fund, those expenses were being charged to the Operating Fund, with the MAUPIN project code, so that they could be tracked and paid back to the operating fund after the Maupin system began generating its own revenue. However, I have now found notes that indicate Nolan's budget for FY15/16 included engineering and permitting expenses of up to \$62,295 in the Primary line item in the Capital Outlay section of the Maupin Fund. Upon closer inspection, some of the fees charged to the Engineering line item (\$4,677.50) were for the Feasibility Study, and should have been charged to the Administrative Services line item in the Maupin Fund, where \$5,000 had been included for that study. I apologize for my error, and will move these expenditures out of the Operating Fund Engineering line item and into the appropriate line items in the Maupin Fund in June so that it is correct for year end.
  - Note: I also realized we made an error in posting the Maupin Fund budget in that the \$265,659 that was budgeted for the Capital Outlay "Primary" line item had been inadvertently posted instead to the "Secondary" line item. I have now corrected that error.
- c) The Liability Insurance Line Item has been over-expended by \$1,300.00. I believe only the Special Districts Liability insurance was budgeted in this line item, but the \$1,600 Pole Attachment Bond was appropriately also posted to this line item. This should not require any budget adjustments, as the category should not be over-expended at the end of the year.
- d) The Memberships/Dues/Subscription Line Item has been over-expended by \$557.85 due to dues being paid in February in the amount of \$575.00 to the Oregon Joint Use Association.
- e) The Office Supplies line item has been over-expended by \$195.41.

## 4) Budget Changes:

- a) The Board approved a supplemental budget creating the new QLife Maupin Fund (602) and budget amendments to provide additional funds for the Interim Manager in the QLife Agency Fund (600) on January 21, 2016.
- b) We anticipate that no budget adjustments will be necessary, as the Materials & Services category in total should not be over-expended at the end of the year. However, we will keep an eye on it and, if necessary, will provide a budget amendment resolution for the June 23, 2016 Board meeting.

## **CAPITAL (601):**

## **BUDGET COMPARISONS**

	July 1, 201			
	Budget	Actual	Percentage	
Beginning Balance	\$ 400,590	\$ 377,826	94.3%	* see below
Transfers In	\$ 504,140	\$ 504,140	100.0%	
Revenues	\$ 30,000	\$ 13,569	45.2%	
M&S / Capital Outlay / Other	\$ 934,730	\$ 21,924	2.3%	
Debt Expenditures	\$ 00	\$ 0	0.0%	
Revenues Less Expenses	\$ 0	\$ 873,611		

Cash at Month End \$ 873,632.84

## **Exceptions:**

- 1) <u>Beginning Balance</u>: \* *The Beginning Balance figures used here have been audited.*Beginning Balance is \$22,764 <u>less</u> than budgeted. With an additional \$13,260 in the General Operating Fund, the combined negative amount is just \$9,504. This is not a concern as we have budgeted for a \$331,717 increase in reserves this year.
- 2) Revenues: .
- 3) Expenditures:
- 4) <u>Budget Changes</u>: No budget changes have been made to this fund this fiscal year.

## **MAUPIN (602)**:

## **BUDGET COMPARISONS**

	J	July 1, 2015 to May 31, 2016					
	Bu	dget	A	Actual	Percentage		
Beginning Balance	\$	00	\$	00	00.0%		
Revenues	\$ 55	50,830	\$	87,880	15.9%		
Expenditures	\$ 55	50,830	\$	22,000	4.0%		
Revenues Less Expenses	\$	0	\$	65,880			

Cash at Month End \$ 65,880.00

## Exceptions:

- 1) Beginning Balance:
- 2) Revenues: A \$87,880 grant has been received from Google for the Maupin Project.
- 3) Expenditures:
- 4) <u>Budget Changes</u>: This fund was created via a supplemental budget on January 21, 2016.

## **QLIFE MONTHLY TRANSACTIONS**

## REVENUE BILLED LAST MONTH:

FUND: **OPERATING 600** 

FISCAL YEAR: 2015-16

PERIOD DETAIL: May 26- June 17

CODE	PAYEE	DESCRIPTION	TOTAL
600.6000.660.34.30	Aristo Networks	Monthly Retainer	\$2,000.00
600.6000.660.34.10	Commstructure	MCF&R SO #2	\$685.00
600.6000.660.34.10	Commstructure	Conflict Review	\$968.75
600.6000.660.34.10	Commstructure	OSP Insight	\$640.00
600.6000.660.69.70	City of The Dalles	ROW Fees	\$1,645.20
600.6000.660.34.30	Aristo Networks	MCF&R	\$234.60
600.6000.660.34.30	Aristo Networks	General Oversight	\$5,331.63
600.6000.660.34.30	Aristo Networks	Consulting for Gorge.net	\$450.57
600.6000.660.32.20	Keith Mobley	Professional Service	\$930.00
600.6000.660.32.20	Keith Mobley	Maupin	\$840.00
		TOTAL:	\$13,725.75

FUND: **CAPITAL FUND 601** 

FISCAL YEAR: 2015-16

PERIOD DETAIL: May 26- June 17

PAYEE	DESCRIPTION	TOTAL
Gorge.net	Craigs building CO -2	\$2,000.00

FUND: MAUPIN FUND 602

FISCAL YEAR: 2015-16

PERIOD DETAIL: May 26- June 17

CODE	PAYEE	DESCRIPTION	TOTAL

TOTAL:

\$2,000.00

602.6000.660.74.20	Commstructure	Maupin Work Order #15	5	\$17,096.74
			<u> </u>	
			TOTAL:	\$17,096.74

## Reports

• Aristo Technical Management Report

## Aristo Networks LLC Technical Management Report By John Amery 6/16/2016

## Items of Discussion:

- Aristo Networks has been working closely with Qlife Administration to help with the transition.
- Qlife is implementing a new monitoring solutions for Qlife's electronics and plans to have the new system fully operating by end of June.
- o 2015/2016 Audit is expected to be completed by end of June.

## **Discussion: Pricing Clarification & Resolution**

- Resolution 16-003
- Resolution 16-004
- Proposed Resolution 16-006

## QUALITYLIFE INTERGOVERNMENTAL AGENCY doing business as

## "QLife Network"

## RESOLUTION No. 16-003

## A RESOLUTION AMENDING RESOLUTION No. 11-002 ESTABLISHING SERVICE RATES AND FEES FOR THE QUALITYLIFE INTERGOVERNMENTAL AGENCY.

WHEREAS, the QualityLife Intergovernmental Agency (QLife) is an open access provider of broadband services to The Dalles area, and;

WHEREAS, QLife has customers desiring service, and;

WHEREAS, QLife is willing and able to provide certain service to its customers, and;

WHEREAS, the QLife Board wishes to adopt charges and fees for services it provides

## NOW, THEREFORE, BE IT RESOLVED BY THE QUALITYLIFE INTERGOVERNMENTAL AGENCY BOARD AS FOLLOW:

SECTION 1: Resolution 11-004 and QLife's Policy on Lease of Dark Fiber approved July 24, 2007 are both repealed.

SECTION 2: <u>Customer Classes</u>. For the purpose of this resolution, QLife shall have two classes of customers.

- A. <u>Participant Customers (Participants)</u>. The following specific customers who played an essential role and assumed some risk in helping the QLife system become operational:
  - 1. Wasco County
  - 2. City of The Dalles
  - 3. Mid-Columbia Medical Center
  - 4. Northern Wasco County School District 21
  - 5. Region 9 Education Service District
  - 6. Columbia Gorge Community College

Resolution 16-003 Rates Page 1 of 4

## B. All Other Customers including Wholesalers

SECTION 3: <u>Rates and Fees</u>. Effective the date of this resolution service rates, fees and charges for the QLife system shall be as follows:

## A. Broadband Transport Service.

- 1. <u>Participants</u>. Either the amount established in an existing service order previously signed between the participant and QLife and any continuation of those service orders or, for new service requested after the adoption of this resolution:
  - a. 10 Mbps; \$200/ month,
  - b. 20 Mbps: \$300 month
  - c. 100 Mbps; \$400/ month
  - d. 1,000 Mbps. service \$850 /month
  - 2. <u>Other Customers</u>. for new service requested after the adoption of this resolution:
    - a. 10 Mbps; \$200/ month
    - b. 20 Mbps; \$300 month
    - c. 100 Mbps; \$400 /month
    - d. 1,000 Mbps; \$850/month

## B. Alternative Wholesale Pricing:

Internet Service Providers (ISP) may use this uplink port pricing model for all customers not under the terms of an existing service order.

1.	Uplink Port:	100Mbps	\$ 1,200/month

500 Mbps \$ 2,400/month 1000 Mbps \$ 2,600/month

2. Looping Price: 12 Mbps \$50/month

30 Mbps \$ 90/month 100Mbps \$ 150/month

QLife will eliminate the requirement for a switch at a loop customer demarks if the ISP can provide a solution agreeable to QLife for limiting the size of service to the amount purchased.

The Turn Up Fee for loop customers shall be \$100.

Resolution 16-003 Rates Page 2 of 4

## C. <u>Lease of Dark Fiber</u>

1. <u>Participants</u>: Either the amount established in an existing service order agreement previously signed between the participants and QLife and any extension of those services, or

## 2. Others:

Single Fiber; one direction no backup fiber	\$ 450/month
*Single Fiber Loop	\$ 600/month
1 pair fiber one direction	\$ 900/month
1 pair fiber loop	\$1200/month

- D. <u>Other Service.</u> The costs for all customers (both participants and wholesalers) shall be as follows:
  - 1. <u>Collocation in QLife City Hall Equipment room</u> includes 10 Amp AC Power with generator back up.

Full rack: \$400 per month;

Single Deck or our Rack: \$100 per month

2. Antenna/Dish on City Hall:

First: \$150 per month;

Each Additional: \$50 per month

3. Turn up fee for new network connection:

10 Mbps. \$200 non-recurring charge (NRC)

100 Mbps. \$200 NRC

1,000 Mbps. \$ 200 NRC

- 4. NRC for charges for equipment and service installation will be actual costs unless a cost share of service installation is agreed to under QLife's Line Extension policy (Resolution 16-004).
- 5. <u>Delinquent accounts</u>: 18% (1.5% per month) late charges.

Resolution 16-003 Rates Page 3 of 4

- 6. <u>Termination Fee:</u> Cost of placing a customer on termination list \$5 (Third Notice).
- 7. <u>Reconnection Fee:</u> Cost of reconnecting a customer whose service has been terminated \$20.
- 8. Non-Sufficient Funds Check Fee: \$25.
- 9. Special Service Fee: \$20.00

SECTION 4: <u>Term of Fees.</u> These fees shall remain in effect until which time the QLife Board, by a majority vote, amends all or portions of these fees.

SECTION 5: Effective. This resolution shall be effective February 1, 2016.

PASSED ANI	D ADOPTED THIS DAY OF JANUARY 2016
Voting No, Board Me Absent, Board Memb	embers:embe
APPROVED:	Erick Larson, President
ATTEST:	Brian Ahier, Secretary-Treasurer

Resolution 16-003 Rates Page 4 of 4

## QUALITYLIFE INTERGOVERNMENTAL AGENCY doing business as

"QLife Network"

## RESOLUTION No. 16-004

## A RESOLUTION AMENDING THE QUALITYLIFE INTERGOVERNMENTAL AGENCY'S POLICY FOR LINE EXTENSIONS.

WHEREAS, the QualityLife Intergovernmental Agency (QLife) is an open access provider of broadband services to The Dalles area, and;

WHEREAS, QLife has customers desiring service, and;

WHEREAS, QLife is willing and able to provide certain service to its customers, and;

WHEREAS, the QLife Board has a policy for line extensions for customers and wishes to amend that policy.

## NOW, THEREFORE, BE IT RESOLVED BY THE QUALITYLIFE INTERGOVERNMENTAL AGENCY BOARD AS FOLLOW:

- Section 1: QLife's Policy on Line Extension approved July 24, 2007 is repealed.
- Section 2: <u>The purpose of this policy</u> is to establish a standard procedure for extending fiber optic lines from QLife's primary loop and spurs to other business locations.
- Section 3: The primary purpose of QLife is to be a middle mile provider, which includes the loop and service hubs and spurs. This policy will allow, under certain conditions, QLife to extend fiber lines to certain customers in order to enhance the overall benefit of the fiber optic loop to the community and allow it to serve its primary mission of "Quality of Life Though Connectivity". QLife is an open network and as such, any potential user may connect to an appropriate location in accordance with this and other Board approved policies.

## Section 4: When to Extend Lines

It will be the policy of QLife to extend fiber-optic spur lines with hubs from the loop for the following classes of customers if they qualify under the guide lines identified in Section 6.

- A. Participant Customers (Participants). The Six customers identified in section 2 A of the rate schedule (Resolution 16-003). This category will receive first priority of QLife resources and will be given certain incentives identified elsewhere in the policy.
- B. All other customers and wholesale providers.

Res. 16-004 Line Extensions Page 1 of 3

## Section 5: Type of Line Extension

- A. For the purpose of this policy, there are three types of system line extensions:
  - 1. <u>Primary fiber optic loop,</u> to be extended by QLife when the guidelines in Section 6 are met as determined by the Board.
  - 2. <u>Service Hub</u> (includes spur line from primary loop) to be extended as outlined in Section 6.
  - 3. <u>Service line:</u> fiber optic line from the hub to a customer's de-mark plant (where electronic device is located) as outlined in Section 6
- B. Service lines will be extended to customer's facilities at a location approved by QLife. Customer will provide raceways from the exterior of the building to the approved customer de-mark location if located inside the building, in accordance with QLife specifications.

## Section 6: <u>Guidelines for Line Extension</u>

The determination of eligibility for primary loop, hub and service line extensions and method for financing the cost of extending lines will be as follows:

## A. Participants

QLife will use its resources to extend sections of the primary loop, Hubs and Service Lines to specific site, if the participant will sign a five (5) year service contract that guarantees QLife revenue over the life of the contract, sufficient to meet debt payments created by the costs of the extension or equal to costs paid for by QLife from reserve funds.

If less than a five year contract is signed by a participant they will have the three options identified in section B for Wholesale providers

- B. Wholesale Providers and other customers have three options to then to pay non-recurring costs (NRC) for fiber optic line extensions needed to service new customers:
  - 1. Pay QLife the actual costs of line extensions constructed by QLife contractors.
  - 2. If the customer signs a three year service contract, QLife will pay 50% of the NRC up to an amount equal to one third of the projected revenue QLife will receive for the service contract (including both uplink and loop revenue under the Alternative Whole Pricing model). If the actual cost of extending a line exceeds 50% the fees that will be received from the customer, then the customer shall pay the additional cost.

3. At the time a provider proposes a new service line, , the proposer may also submit a proposal to construct the needed system improvements in accordance with QLife's construction standards. QLife at its discretion may accept that proposal. The provider's proposal can include the actual connection to QLife fiber if QLife had previously certified the provider's splicer to do work on the QLife system.. QLife's cost for the connection including inspection of the work done by a provider r will be reimbursed to QLife by the customer unless a three year contract is signed, in which case QLife will pay for up to 50% of the full connection costs, including work done by the provider on QLife's service line, as allowed under section 6B(2) above..

## Section 7: Equipment for Lit Services

The customer may either pay the full cost of equipment required for lit service or provide their own QLife approved equipment. Customer allows QLife rights and access to monitor line extensions using customers equipment

Section 8: Effective. This resolution shall be effective February 1, 2016.

PASSED AND ADOPTED THIS 21<sup>th</sup> DAY OF JANUARY 2016.

Voting Yes, Board Voting No, Board	Members:	
Absent, Board Me	embers:	
Abstaining, Board	l Members:	
APPROVED:	Erick Larson, President	
ATTEST:	Brian Ahier, Secretary-Treasurer	

Res.16-004 Line Extensions Page 3 of 3

## QUALITYLIFE INTERGOVERNMENTAL AGENCY doing business as

### "QLife Network"

## RESOLUTION No. 16-003

## A RESOLUTION AMENDING RESOLUTION No. 11-002 ESTABLISHING SERVICE RATES AND FEES FOR THE QUALITYLIFE INTERGOVERNMENTAL AGENCY.

WHEREAS, the QualityLife Intergovernmental Agency (QLife) is an open access provider of broadband services to The Dalles area, and;

WHEREAS, QLife has customers desiring service, and;

WHEREAS, QLife is willing and able to provide certain service to its customers, and;

WHEREAS, the QLife Board wishes to adopt charges and fees for services it provides

## NOW, THEREFORE, BE IT RESOLVED BY THE QUALITYLIFE INTERGOVERNMENTAL AGENCY BOARD AS FOLLOW:

SECTION 1: All previous pricing Resolutions are repealed including but not limited to Resolution 161-003 and Resolution 16-004 and QLife's Policy on Lease of Dark Fiber approved July 24, 2007 are both repealed and replaced by 16-00????????????.

SECTION 2:  $\underline{\text{Customer Classes}}$ . For the purpose of this resolution, QLife shall have two classes of customers.

- A. <u>Participant Customers (Participants)</u>. The following specific customers who played an essential role and assumed some risk in helping the QLife system become operational:
  - 1. Wasco County
  - 2. City of The Dalles
  - 3. Mid-Columbia Medical Center
  - 4. Northern Wasco County School District 21
  - 5. Region 9 Education Service District
  - 6. Columbia Gorge Community College

Resolution 16-003 Rates Page 1 of 7

### B. All Other Customers including Wholesalers

SECTION 3: <u>Rates and Fees</u>. Effective the date of this resolution service rates, fees and charges for the QLife system shall be as follows:

## A. <u>Broadband Transport Service</u>.

### **Board Option:**

1. Participants. Existing pricing as established in a prior service order shall remain in place for that specific service drop provided the Board may amend this pricing to keep up with market conditions no more frequently than once every three years and in an amount not more than 10% of the monthly reoccurring cost of the service order. Either the amount established in an existing service order previously signed between the participant and QLife and any continuation of those service orders or, fFor new service requested after the adoption of this resolution or for upgrades to existing services the following pricing shall apply:

1.

- a. 10 Mbps; \$200/ month,
- b. 20 Mbps: \$300 month
- c. 100 Mbps; \$400/ month
- d. 1,000 Mbps. service \$850 /month

### **Board Option:**

- a. 10 Mbps; \$100/ month,
- b. 20 Mbps: \$200 month
- c. 100 Mbps; \$300/ month
- d. 1,000 Mbps. service \$500 /month
- 2. <u>Other Customers</u>. for new service requested after the adoption of this resolution:
  - a. 10 Mbps; \$200/ month
  - b. 20 Mbps; \$300 month
  - c. 100 Mbps; \$400 /month
  - d. 1,000 Mbps; \$850/month

### B. <u>Alternative Wholesale Pricing:</u>

Internet Service Providers (ISP) may use this uplink port pricing model for all customers not under the terms of an existing service order.

1. Uplink Port: 100Mbps \$1,200/month

500 Mbps \$ 2,400/month 1000 Mbps \$, 2,600/month Comment [DB1]: I have no stake in this game but I believe it is the intent to afford Participants some preferred pricing due to the fact that they were the initial catalysts in building QLife. The proposed language does not give any pricing benefits and in fact puts them at risk of rate increases. They would be better off signing up as a non-participant in this instance.

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Resolution 16-003 Rates Page 2 of 7

2. Connection Price: 12 Mbps 30 Mbps \$90/month per drop customer connection \$90/month per customer connection 1100 Mbps \$150/month per customer connection drop \$150/month per customer connection \$150/month

qlife connection serves more than 1 customer. The connection price should be by fiber drop

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Comment [DB2]: There are instances where 1

QLife will eliminate the requirement for a switch at a loop customer demarks if the ISP can provide a solution agreeable to QLife for limiting the size of service to the amount purchased. In an effort to reduce build-out costs, Olife will allow ISPs to place their own equipment at the customer premises. If at some point in the future and at Olife's discretion; different technologies are deployed, the Customer is responsible for upgrading their Customer Premesis Equipment (and/or) Optics to coincide with the technology being provided by Olife,

Olife will provide and control the host switch which will control bandwidths to end customers as well as the uplink port to the ISP.

The Turn Up Fee for loop customers shall be \$2400 per connection.

### C. Lease of Dark Fiber

### **Board Option:**

1. 1. Participants: Either the amount established in an existing service order agreement previously signed between the participants and QLife and any extension of those-Existing pricing as established in a prior service order shall remain in place for that specific service dropservices providing the Board may amend this pricing to keep up with market conditions no more frequently than once every three years and in an amount not more than 10% of the total monthly reoccurring cost of the service order, or or for upgrades to existing services the following pricing shall apply:

2. <u>Participant (new orders) and Others:</u>

Single Fiber; one direction no backup fiber \$ 450/month
\*Single Fiber Loop \$ 600/month
1 pair fiber one direction \$ 900/month
1 pair fiber loop \$ \$1200/month

**Board Option:** 

Participant (new orders) and Others:

Single Fiber; one direction no backup fiber\$ 250/month\*Single Fiber Loop\$ 300/month1 pair fiber one direction\$ 450/month1 pair fiber loop\$600/month

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Resolution 16-003 Rates Page 3 of 7

D. <u>Other Service.</u> The costs for all customers (both participants and wholesalers) shall be as follows:

 Collocation in QLife City Hall Equipment room includes 10 Amp AC Power with generator back up if available.

Full rack: \$400 per month;

Half rack: \$250 per month;

Single Deck or our Rack Unit: \$100 per month

2. Antenna/Dish on City Hall:

First: \$150 per month;

Each Additional: \$50 per month

3. <u>Turn up fee for new or upgraded network connections:</u>

10 Mbps. \$200 non-recurring charge (NRC)

100 Mbps. \$200 NRC

1,000 Mbps. \$ 200 NRC

- NRC for charges for equipment and service installation will be actual
  costs unless a cost share of service installation is agreed to under QLife's
  Line Extension policy (Resolution 16-004See Below).
- 5. <u>Delinquent accounts</u>: 18% (1.5% per month) late charges.
- 6. <u>Termination Fee:</u> Cost of placing a customer on termination list \$5 (Third Notice).
- Reconnection Fee: Cost of reconnecting a customer whose service has been terminated \$20200.
- 8. <u>Non-Sufficient Funds Check Fee:</u> \$25.
- 9. Special Service Fee: \$2050.00 or actual cost if over \$50.00

SECTION 4: <u>Lines Extensions</u>

It will be the policy of QLife to extend fiber-optic spur lines with hubs from the loop for the following classes of customers if they qualify under the guidelines identified in Section 6.

Resolution 16-003 Rates Page 4 of 7

A. Participant Customers (Participants). The Six customers identified in section 2. This category will receive first priority of QLife resources and will be given certain incentives identified elsewhere in the policy.

B. All other customers and wholesale providers.

### Section 5: Type of Line Extension

A. For the purpose of this policy, there are three types of system line extensions:

- Primary fiber optic loop, to be extended by QLife when the guidelines in
   Section 6 are met as determined by the Board.
- 2. Service Hub (includes spur line from primary loop) to be extended as outlined in Section 6.
- 3. Service line: fiber optic line from the hub to a customer's de-mark plant (where electronic device is located) as outlined in Section 6
- B. Service lines will be extended to customer's facilities at a location approved by QLife. Customer will provide raceways from the exterior of the building to the approved customer de-mark location if located inside the building, in accordance with QLife specifications.

Section 6: Guidelines for Line Extension

The determination of eligibility for primary loop, hub and service line extensions and method for financing the cost of extending lines will be as follows:

## A. Participants

Board Option 1: QLife may use its resources to provide an 80% cost share to extend sections of the primary loop. Hubs and Service Lines to a specific site, if the participant will sign a five (5) year service contract that guarantees QLife revenue over the life of the contract, sufficient to meet debt payments created by the costs of the extension or equal to costs paid for by QLife from reserve funds. If revenue over the life of the contract is not sufficient to cover the costs of the Extension the Participant may pay the difference at their sole cost. Any request for a cost share incentive is at the option of the Board and shall be in alignment with the goals and initiatives of Qlife.

Board Option 2: QLife may use its resources to extend sections of the primary loop, Hubs and Service Lines to a specific site, if the participant will sign a five (5) year service contract that guarantees QLife revenue over the life of the contract, sufficient to meet debt payments created by the costs of the extension or equal to costs paid for by QLife from reserve funds. If revenue

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Resolution 16-003 Rates Page 5 of 7

over the life of the contract is not sufficient to cover the costs of the Extension the Participant may pay the difference at their sole cost. Any request for a cost share incentive is at the option of the Board and shall be in alignment with the goals and initiatives of Qlife.

If less than a five year contract is signed by a participant they will have the three options identified in section B for Wholesale providers

- B. Wholesale Providers and other customers have three options to pay non-recurring costs (NRC) for fiber optic line extensions needed to service new customers. Any request for line extensions under this section is at the option of the Board and shall be in alignment with the goals and initiatives of Qlife. All line extensions upon completion shall become the sole property of QLife.:
  - 1. Pay QLife the actual costs of line extensions constructed by QLife contractors.
  - 2. If the customer signs a three year service contract, QLife will pay 50% of the NRC up to an amount equal to one third of the projected revenue QLife will receive for the service contract (including both uplink and loop revenue under the Alternative Whole Pricing model). If the actual cost of extending a line exceeds this amount, then the customer shall pay the additional cost. This credit toward connection costs is a one-time use it or lose it cost share. For each customer drop this credit will be given on the initial service order only. As additional customers are added to the loop, NRC cost share will be given for each additional order based on this same formula. All cost share dollars are use it or lose it for the order they were earned on and cannot be carried forward to future orders. If Host Circuits are upgraded, only the incremental revenue would count towards the cost share calculation and would only be available to circuits ordered in conjunction with the host circuit upgrade. no cost share will be available for the upgraded circuit.
  - 3. At the time a provider proposes a new service line, the provider may also submit a proposal to construct the needed system improvements in accordance with QLife's construction standards. QLife at its discretion may accept that proposal. The provider's proposal can include the actual connection to QLife fiber if QLife had previously certified the provider's splicer to do work on the QLife system. QLife's cost for the connection including inspection of the work done by a provider will be reimbursed to QLife by the customer unless a three year contract is signed, in which case QLife will pay for connection costs, as allowed under section 6B(2) above
  - 4. Provider would be allowed to build portions of the network extension being requested at the sole discretion of Olife. Provider would build the agreed upon segment at a cost equal to the amount allocated to that segment or at providers cost, whichever is less. Provider will submit to Olife a detailed accounting of the segment costs upon completion.

**Comment [WC3]:** Need Keith's input here on public contracting

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Comment [WC4]: Not sure about this language because it may not be cost or operationally efficient to manage two contractors on a single build when one could do all of the work. Public contracting rules need to be evaluated. May need to solicit for companies to provide services at a base rate and have several that are pre-approved or some variation thereof

Resolution 16-003 Rates Page 6 of 7

# Section 7: Equipment for Lit Services The customer may either pay the full cost of equipment required for lit service or provide their own QLife approved equipment. Customer allows QLife rights and access to monitor line extensions using customer's equipment Term of Fees. These fees shall remain in effect until which such time as the QLife Board, by a majority vote, amends all or portions of these fees.

PASSED AND ADOPTED THIS \_\_\_\_\_26<sup>th</sup> DAY OF JANUARY May, 2016

SECTION 5: Effective. This resolution shall be effective February 1, 2016. June 1, 2016

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Voting Yes, Board Members:
Voting No, Board Members:
Absent, Board Members:
Abstaining, Board Members:

APPROVED:
Erick Larson, President

ATTEST: Brian Ahier, Secretary-Treasurer

Resolution 16-003 Rates Page 7 of 7

## **Discussion: Credit Lines at Major Distributors**

<u>Credit Line at Major Distributors – no documents</u>
 <u>submitted. Return to Agenda</u>

## **Administrative Overhead Costs**

• <u>Proposed Intergovernmental Agreement</u>

## INTERGOVERNMENTAL AGREEMENT BETWEEN QUALITYLIFE INTERGOVERNMENTAL AGENCY (QLIFE) AND WASCO COUNTY (COUNTY)

## **Recitals:**

- 1. WHEREAS, the State of Oregon has declared it a matter of statewide concern to promote intergovernmental cooperation for the purpose of furthering economy and efficiency in local government; and
- 2. WHEREAS, the legislature has given general authority for intergovernmental agreements by units of local government pursuant to the provisions of ORS 190.010 et. seq; and
- 3. WHEREAS, QLife is an intergovernmental agency created by an agreement between the City of The Dalles and Wasco County for the purpose of providing broadband services to the community; and
- 4. WHEREAS, it is the intent of QLife to manage and operate its telecommunications system by contracting out for needed operational services; and
- 5. WHEREAS, Section 1.37 of the Intergovernmental Agreement creating the QLife Agency provides that each party "may provide in-kind services to further the purposes of the IGA (Intergovernmental Agreement) as each Party deems necessary or desirable" and further, that such in-kind services "shall not be reimbursed from the IGA or other parties, unless otherwise agreed;" and
- 6. WHEREAS, the County has determined it has the ability to provide needed administrative and clerical services for QLife previously provided by City of The Dalles without significantly impacting the County's ability to perform its normal operations (and may in the future also assume financial accounting services currently being provided by City of The Dalles) and the County and QLife have agreed the County should be appropriately compensated for the services to be provided to QLife; and
- 7. WHEREAS, QLife has the financial ability to compensate the County for services to be provided to QLife, as QLife has been actively providing service to customers and collecting fees for those services; and
- 8. WHEREAS, the parties desire to enter into an intergovernmental agreement which outlines the services the County will provide to QLife, the compensation to be paid to the County by QLife for such services, and how such compensation will be paid.

NOW, THEREFORE, the parties agree as follows:

**Section I:** County Duties: In consideration of the compensation to be paid to the County under Section II, the County agrees to provide the following services upon request from designated QLife

### officials:

- A. <u>Financial Accounting Services</u> as follows: (The City of The Dalles will continue to provide these services at the same level as it has in the past, from April 1, 2016 until such time as County is ready and able to assume responsibility for these service from the City.) At the same standard the County provides for its own Fund accounting, as to:
  - 1. Budgeting All activities required by the State of Oregon budget law including preparation of the annual budget and submittal to the QLife Board of monthly budget report showing expenditures and revenues.
  - 2. Purchasing and contractual duties as required by the Agency's Contract Review Board Rules.
  - 3. Accounts Payable a minimum of twice a month payments.
  - 4. Accounts receivable including monthly billing of customers.
  - 5. General ledger accounting.
  - 6. Assist Auditor with annual audit.
- B. <u>Secretarial Services</u> Attend Board meetings, take minutes, send out necessary meeting notices, prepare documents and correspondence for Board. See Attachment A for detail regarding secretarial services.
- C. <u>Administrative Services</u> QLife shall pay the County for administrative services annually the sum of \$15,000.00 for services provided by the County Administrative Officer or other paid County officials, on behalf of QLife, excluding attendance at Board meetings, including, but not limited to, preparation of QLife documents, correspondence, meetings, working with other QLife contractors, customers and others, responding to inquiries by e-mail, telephones, or in person. See Attachment B for detail regarding administrative services.
  - QLife's reimbursement for administrative services will not include time County staff spends looking out for the interest of the County by reviewing documents for the County, attending meetings for the County, and preparing reports and information on QLife issues for the County Board of Commissioners.
- D. COUNTY shall submit bills to QLife and be reimbursed quarterly, for services and amounts as described in Section I C above and II A below.

**Section II: QLife Duties:** In consideration of the services provided by County, QLife agrees as follows:

A. To compensate County for financial and secretarial services based on actual salary paid employee providing the service plus the cost of the following: Health Insurance, Retirement,

FICA, Workers Comp Insurance and Life Insurance fringe benefits. The County overhead costs or materials will be charged, except for actual postage cost.

B. All invoices for services will be due and payable within 15 days of the date of the invoice.

## **Section III: General Terms:**

- A. <u>Term of the Agreement</u> This contract shall commence upon the first day of April, 2016, and the initial term of the contract will continue until June 30, 2017. Thereafter, this contract will be renewed on an annual basis beginning with the term that will commence on July 1, 2017, unless either party provides written notice of intent to terminate this contract at least sixty (60) days prior to June 30<sup>th</sup> of each year thereafter. The contract may also be terminated at any time by mutual agreement of both parties.
- B. <u>Assignment</u> The responsibility for performing the services under the terms of this agreement shall not be assigned, transferred, delegated, or otherwise referred by the County to a third party without prior written consent of QLife.
- C. <u>Indemnification</u> Each party shall hold harmless and defend the other party, its officials, agents, and employees from and against any and all claims, damages, lawsuits, and expenses, including attorney fees, that is the result of an error, omission or negligent act of either the County or QLife arising from the performance or non-performance of any of their respective duties set forth in this agreement.
- D. Attorney fees. If by reason of any default on the part of either QLife or the County, litigation is commenced to enforce any provision of this agreement or to recover for a breach of any provision of this agreement, the prevailing party shall be entitled to recover from the other party, in addition to costs and disbursements, reasonable attorney fees in such amount as is fixed by the court.
- E. <u>Notices</u> All notices required to be given under this agreement as required by law shall be in writing and delivered to the parties that follow:

QLife, Board President Chairman, Board of Commissioners c/o Administrator Wasco County Courthouse 511 Washington Street 511 Washington Street The Dalles, OR 97058 The Dalles, OR 97058

- F. <u>Applicable laws</u> The laws of the State of Oregon shall be used in construing this Agreement, including determinations concerning the enforcement of the respective rights and remedies of the parties.
- G. <u>Merger</u> There are no other undertakings, promises, or agreements either oral or in writing other than that which is contained in this agreement. Any amendments to this agreement shall be in writing and executed by both parties.
- H. <u>Subordination to Intergovernmental Agreement</u> This agreement shall be considered subordinate to the Intergovernmental Agreement creating QLife Intergovernmental Agency

signed by the City of The Dalles and Wasco County. In case of any conflict between this agreement and the Intergovernmental Agreement, the Intergovernmental Agreement shall be construed to be the controlling document.

IN WITNESS WHEREOF, the Parties have executed this Agreement on the date set forth opposite their names below.

QualityLife Intergovernn	nental Agency	y		
Erick Larson, President	Date	Brian Ahier,	Secretary	Date
STATE OF OREGON) ) ss.				
County of Wasco )				
SIGNED OR ATTI and Brian Ahier.	ESTED before	me this	day of	, 2016, by Erick Larson
		•	ic for Oregon ssion Expires:	
WASCO COUNTY				
Rod I. Runyon, Chairman Board of Commissioners		_	Date:	, 2016
STATE OF OREGON )	s.			
County of Wasco )				
SIGNED before m Board of Commissioners, V			, 2016, t	y Rod I. Runyon, Chairman,
		•	ic for Oregon ssion Expires:	
Approved as to form:				

QLIFE		COUNTY		
Keith Mobley, Agency Attorney	Date	Kristen Campbell, County Counsel	Date	

#### ATTACHMENT A – SECRETARIAL DETAIL

**Title:** QLife Secretary

- 1. State and Federal forms including: FCC Forms 477, 473, 498 and certifying BEARS (e-rate invoices that the school district and ESD create), Form L and annual fee statement.
- 2. Answer phones, direct inquiries to the appropriate person, assist customers with billing questions (in coordination with Finance)
- 3. Process invoices, coordinate with technical manager when projects are complete and ready to bill as well as if incoming invoices are pass through.
- 4. Keep spreadsheets of projects that have an up to limit so that we don't over bill.
- 5. Spreadsheet for all payments made (monthly for board packet) (This duty to be performed by City until transfer of Financial Services to County completed)
- 6. Spreadsheet of all customers and charges identified by SO
- 7. Create Invoice to QLife for staff time
- 8. Create SO's and make sure numbers are correct, billing is clear and fully executed
- 9. Coordinate with City of The Dalles finance to assure A/P and A/R are accurate, signature cards for checking account and credit card are up to date
- 10. Code and forward all invoices to Board President for authorization
- 11. Create draft agendas assure Board packets are complete and are distributed in a timely fashion
- 12. Attend all board meetings and take minutes
- 13. Create and work trade booths
- 14. Maintain QLife website
- 15. Keep records of resolutions

### ATTACHMENT B – ADMINISTRATIVE SERVICES DETAIL

**Title:** QLife Administrator

# **Duties and Responsibilities:**

## Section 1: Administrative Structure and Responsibilities

The Administrator is the Chief Appointed Officer of QLife and works under the general direction of the QLife Board.

### Section 2: Duties

The Administrator's duties shall include the following:

- 1. Coordinate with and obtain the assistance of the QLife Attorney as needed.
- 2. Monitor QLife's other contracts for services (i.e.; engineering, network technical operation, GIS and finance).
- 3. Be QLife's primary contact for current and new customers desiring QLife services; including providing quotes and completing and implementing service orders with assistance of QLife's Engineer and Network Technician.
- 4. Manage all other leases, contracts and agreements that QLife has or may enter into.
- 5. Fill out and submit all required Local, State and Federal reports, forms and permits with the assistance of QLife's Attorney, as needed.
- 6. Prepare the QLife budget and be responsible for monitoring revenues, expenditures, and obligations. The Administrator will adhere to QLife's Purchasing Policy.
- 7. Work with the City of The Dalles Finance Director on financial issues and transactions.
- 8. Be the project manager on all construction projects for QLife unless otherwise directed by the Board. This will include bid preparation and subsequent compliance by the contractor.
- 9. Implement QLife's Strategic plan including all goals and objects and give regular reports to the Board on the progress of each.
- 10. Prepare and implement a five (5) year capital improvement plan with regular reports to the Board.
- 11. Pursue grant opportunities and prepare grant applications.
- 12. Record Board Meetings and produce and maintain records of all Board activities, including but not limited to agendas, notice of meetings, minutes, and correspondence.
- 13. Maintain records and filing systems and all other administrative functions pertaining to QLife.
- 14. Attend Board meetings and provide a monthly report to the Board on QLife's activities.

- 15. In consultation with the Board Chair, prepare the Agendas for QLife Board meetings and provide reports on action and discussion items as needed.
- 16. Attend meetings and conferences pertaining to management and operation of QLife and be reimbursed for reasonable expenses incurred in such travel.
- 17. Work a schedule that best meets the needs of QLife as approved by the Board.
- 18. From time to time may be assigned additional tasks or responsibilities that can be accomplished within the time allotted under the contract.

# **Maupin Project Update**

- Phone conference with Commstructure (no materials)
- Gorge.net Agreement

### **AGREEMENT**

PARTIES: QualityLife Intergovernmental Agency, doing business as Q-Life

Network (QLife)

Gorge Networks, Inc., an Oregon Corporation (Gorge Net)

PURPOSE: The parties have an opportunity to increase the quality and quantity of bandwidth available in Maupin and portions of southern Wasco County, Oregon. Working cooperatively will leverage the assets of the parties to the advantage of the citizens of that community and the parties.

### **AGREEMENT**

Section 1: QLife and Gorge Net agree as follows:

- A. QLife and the City of Maupin have been designated as the recipient of approximately \$410,000.00 in funds to be available through the lottery bond financed program under the direction of the Oregon Business Development Department and the North Central Regional Solutions Advisory Committee.
- B. Those funds are being made available for economic development purposes, in support of an initiative to increase the availability of broadband in this region. QLife has identified the establishment of a point of presence (POP) within the City of Maupin that will be connected to a long haul fiber optic provider that will connect the new Maupin POP to QLife's current The Dalles POP creating the availability of high capacity broadband within that community and the region.
- C. QLife has established itself as a provider of middle-mile fiber connectivity within the City of The Dalles. It is co-owned by Wasco County as the other member of the Intergovernmental Agency.
- D. The delivery of "last-mile" telecommunications services has to the extent possible been left to private providers who serve the region, but have for business reasons been unable to invest the funds needed to provide the level and quality of services available through QLife.
- E. QLife will work with LS Networks to establish a POP, which will be owned and operated by LS Networks; QLife will assist the City of Maupin in the design, construction and operation of the middle-mile fiber system, which is to be owned by the City of Maupin. This fiber system is further described in Exhibit A.
- F. Gorge Net will have the use of the POP and fiber system to enhance its service to current and future customers.

Section 2: QLife agrees that it will provide leadership and assistance for:

A. The construction of the Maupin Fiber Optic System and POP indentified in Exhibit A, including fiber to the Gorge Net facilities and/or customers identified in Exhibit B.

- B. Acquisition of Fiber Transport Service from the Maupin POP to QLife's The Dalles POP and provision for Gorge Net use of that connection at the rates identified in Exhibit C and additional terms identified in QLife's standard Service Order (see Exhibit D).
- C. Provision of ISP space for at least one (1) rack in QLife's collocation space at the Maupin POP for the fees described in section 3C including adequate power for ISP's telecom equipment. ISP will have 24x7 access to the POP for maintenance and service issues.
- D. Connection for ISP to connect to QLife's fiber for the fees identified in section 3 C below.

Section 3: Gorge Net agrees that it will:

- A. Install at least one equipment rack in QLife's space in the Maupin POP.
- B. Execute QLife service orders for fiber connection, to the specific locations identified in Exhibit C.
- C. For the privilege of using the QLife Maupin System identified in Exhibits A and B, pay QLife 10% of gross revenue on all directly connected fiber customers (as identified by service orders executed for each service). Gross revenue does not include revenue from customers that are connected via means other than fiber (i.e., wireless), that pass through an ISP POP (i.e., wireless aggregation point) on the fiber system. The calculation of gross revenue will also not include the fees QLife pays the ISP for operation of the Maupin Public WiFi System. No cross connect fees will be assessed to cross connect with any other ISP in the POP. Gross revenue is defined as monthly recurring revenue associated with broadband service and telephone service to customers directly connected to the Maupin fiber. Gross revenue does not include any taxes, fees, call features, video, webhosting, hardware, or non-recurring revenue.
- D. Multipoint revenue will be prorated by dividing total revenue by the number of points in a multipoint configuration and applying that rate to the connections on Maupin fiber. For example, gross revenue for a point-to-point connection between a site on Maupin Fiber and a site in The Dalles would be defined as 50% of the total revenue for that service.
- E. \_\_Gorge Net will provide sufficient detail to allow audits by QLife or its agents of services provided and amounts paid for all services that are subject to the terms and conditions of this agreement. Payments will be quarterly, and will include a report in a form and level of detail mutually acceptable to the parties.
  - Section 4: The ISP reserves the right to install at their own expense and to the QLife standards, any new customer ISP brings on to the Maupin fiber. QLife will provide at its own expense fiber assignment and other technical services to connect customer to its fiber system.
  - Section 5: Term: The initial Term of this agreement is for 5 years. The parties may agree to an extension of this agreement. If no extension is signed, this agreement will continue until either party gives a written 30-day notice to the other party.

**Comment [WC1]:** This does not make sense to me. If you can't have one without the other why would we cut the cost in half?

Section 6: The parties agree as follows:

- A. Mediation: The parties shall for thirty days seek to submit any disputes arising under this Agreement to mediation before a mutually acceptable mediator prior to initiating any legal action.
- B. Attorney's Fees and Expenses: In any litigation or arbitration instituted to enforce any of the terms or conditions of this Agreement, the Prevailing Party shall be entitled to receive, as part of any award or judgment, in addition to costs and disbursements allowed by statutes, its reasonable attorneys' fees and costs incurred in handling the dispute. For these purposes, the "Prevailing Party" shall be the party who obtains a litigation or arbitration result more favorable to it than its last formal written offer (made at least twenty calendar days prior to the formal trial or hearing) to settle such litigation or arbitration.
- C. Waiver: No waiver of a breach of any covenant, term or condition of this Agreement shall be a waiver of any other or subsequent breach of the same or any other covenant, term or condition or a waiver of the covenant, term or condition itself.
- D. Controlling Law, Jurisdiction and Venue: This Agreement shall be governed by the laws of the State of Oregon. Jurisdiction and venue of any dispute hereunder shall be in Wasco County, State of Oregon.
- E. No Agency Relationship. This Agreement does not create an agency relationship between the parties and does not establish a joint venture or partnership between the parties. Neither party has the authority to bind the other party or represent to any person that the party is an agent of the other party.
- F. Attachments. Any exhibits, schedules, and other attachments referenced in this Agreement are part of this Agreement.
- G. General: This Agreement: (a) is the entire agreement between the parties and supersedes all prior agreements or understandings related to the subject matter, (b) may be modified only in writing signed by both parties, and (c) may be executed by either party by fax transmission to the other party of a counterpart showing the signature of an authorized representative of such party. Neither the rights nor duties of this Agreement may be assigned or delegated by a party without prior written consent of the other party.
- H. Assignment, Succession. Neither party may assign or delegate any of the party's rights or obligations under this Agreement to any person without the prior written consent of the other party, which the other party may not withhold unreasonably. An assignment includes but is not limited to a transfer or encumbrance or series of related transfers or encumbrances of 50% or more of the ownership interests of a party, regardless of whether the transfer or encumbrance occurs voluntarily or involuntarily, by operation of law, or because of any act or occurrence. This Agreement will be binding on the parties and their respective successors, and permitted assigns, and will inure to their benefit.

**IN WITNESS WHEREOF**, the Parties hereto have executed this Agreement in two (2) counterparts.

QualityLife Intergovernmental Agency	Title:	Print/Type President
Ву:	Date:	
Name :		
QLife Network – Internet Service Provider Agreem	ent – Maupin Broadband	Page 3 of 5

Approved as to Form:	Gorge Networks, Inc.	
Legal Counsel for QLife Network	By:  Name :	

### Exhibit C

### QLife's Maupin Broadband System Fees

- I. Middle Mile Fee: For the privilege of using QLife's Fiber Optic Middle Mile system in Maupin and for the right to locate one (1) standard equipment rack in QLife's Maupin POP rack allocation, customer shall quarterly pay QLife an amount equal to 10% of the revenue received by the customer for the prior three months for services they provide over this QLife system (as identified by service orders executed for each service). See paragraph 3 C for further terms and conditions related to payment.
- II. Collocation Space: includes 10 Amp AC Power with generator back up: \$400 for each rack per month.
- III. Transport from Maupin POP to The Dalles POP: \$500 for 100 Mbps.

Comment [WC2]: Do our rates ever go up with the cost of doing business? I do not see an escalator here nor do I see an escalator in any of our Qlife pricing resolutions? In other words once we have a signed service order does it ever go up during the life of that customer?

Executive Session: (2)(g) Competitive trade or commerce negotiations and (2)(m)(E) Discuss information regarding security of telecom systems and data transmission.